

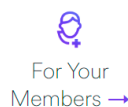
# Take back control of your UM programs

## Make prior auth a prior problem

Utilization management (UM) today is full of inefficiencies, manual work and friction between payer organizations and their provider partners. With her AI-enabled UM technology, Olive is empowering payers to take back control of UM by automating prior authorizations on both sides of the fax machine.



## Learn about the benefits of frictionless UM



## Olive's UM solution: the triple win healthcare deserves



## Transform your UM

Payers achieve faster reviews, gain more control over their UM programs, cut administrative costs and unleash hidden data to continuously improve operations and localize programs.

## Delight your provider network

Providers experience faster response times, submit fewer unnecessary auths and reduce medical costs. That means greater satisfaction and a better relationship with your organization.

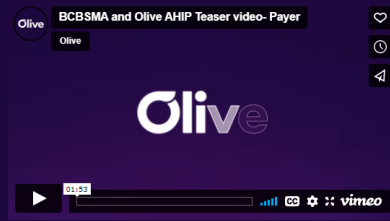
## Enhance the member experience

Members get the care they need, when they need it. Faster prior authorization decisions and reduced care delays make **you** the network of choice.



# Faster decisions. Fewer costs. Automate your UM.

Blue Cross Blue Shield of Massachusetts recognized that manual and inefficient processes were getting in the way of timely member care. So they partnered with Olive to transform traditional utilization management (UM) by automating the entire prior authorization process — on both sides of the fax machine.



Closing the gap between payers, providers and their data



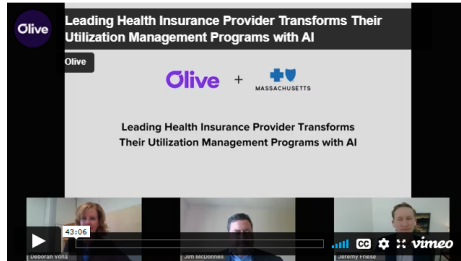
Improve:

- **control over UM programs** with data accessibility to localize strategies
- **speed of authorization reviews** with the ability to review a submission and issue an instant approval or denial
- **provider satisfaction** with faster decisions on auth requests

Reduce:

- **operating expenses** by enabling staff to focus on the most complex cases
- **rework** by enabling accurate submissions the first time around with powerful AI-assisted attestation

## How a leading health plan turned an archaic process into a seamless payer-provider experience



## Learn more about re-imagined UM for payers

### Olive in action

Get an inside look at our partnership with Florida's largest health insurance provider.

[Watch Now →](#)

### Blog post

Dive into our unique approach to precision utilization management.

[Read Now →](#)

### AHIP conference

Meet the Olive team and attend a live session with our customers at BCBS of Massachusetts.

[Where to Find Us →](#)

## Explore the benefits of automated UM:



For Your Providers →



For Your Members →

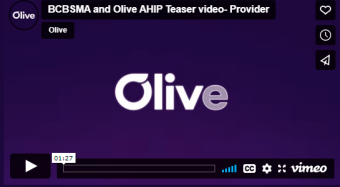


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# Minimize provider abrasion

Prior authorization remains the number one pain point for providers — and it can take up as much as 40% of their work week.

Blue Cross Blue Shield of Massachusetts and Olive partnered to turn a frustrating and dissatisfying provider experience into reduced medical costs and lightning-fast response times for faster patient care.



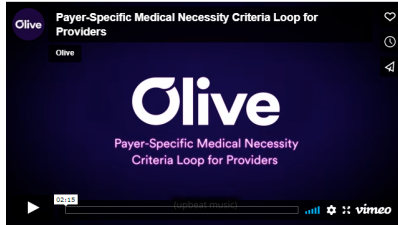
## Automation to delight your provider network



- Decreased:
- abrasion and **administrative burden**
  - peer-to-peer reviews
  - rescheduling delays
  - number of **unnecessary prior authorizations**
- Increased:
- productivity and **patient throughput**
  - **patient satisfaction** due to fewer care delays
  - **ease of use** while submitting prior auths through Olive's portal

# See how an AI assistant puts relevant medical necessity criteria at your fingertips

Optimize **staff efficiency** by eliminating time spent parsing endless pages of payer policy databases and equip your providers with the same automation technology — at no cost.



## Learn more about how Olive is eliminating friction between you and your providers

### KLAS report

Olive receives KLAS Payer / Provider Points of Light Recognition.

[Read Now →](#)

### Olive in action

Get an inside look at our partnership with Florida's largest health insurance provider.

[Read Now →](#)

### Webinar

Hear from three payer experts about AI-enabled medical necessity reviews and point-of-care authorizations.

[Watch Now →](#)

## Next step: AHIP


Meet the Olive team in Las Vegas and attend a live session with our customers at BCBS of Massachusetts.

[Where to Find Us](#)

## Explore the benefits of automated UM:

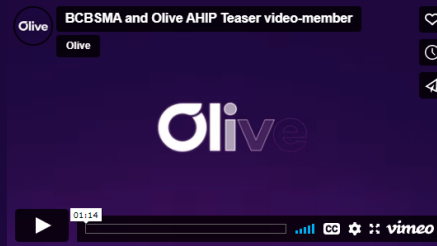
 For You →

 For Your Members →

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# Reduce care delays for happier members

During the traditional prior authorization process, members often feel stuck between payers and providers, not knowing when they can receive care or if their insurance will cover it. With Olive, health plans can automate PA workflows while keeping members at the center of it all.



## Members get care when they need it



- Providers receive **faster authorization decisions**, enabling faster care
- Olive keeps providers from submitting **unnecessary authorizations** so they can schedule care immediately
- Fewer care delays **improve member satisfaction** with both their provider and their health plan

## Learn more about how Olive is enhancing the member experience

### Blog post

Discover more ways payers can use technology to attract and retain members.

[Read Now →](#)

### AHIP conference

Meet the Olive team and attend a live session with our customers at BCBS of Massachusetts.

[Where to Find Us →](#)


### Olive discussion


Hear from Dr. YiDing Yu, Chief Medical Officer at Olive and practicing physician, about what frictionless prior auth means for members.

[Watch Now →](#)

## Explore the benefits of automated UM:

  
[For You →](#)

  
[For Your Providers →](#)

  
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