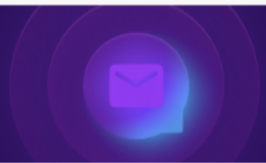


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Patients feel the effects of decreasing employee tenure

"Even when missing people can be replaced, missing knowledge cannot."

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Healthcare data standards 101

HL7? FHIR- what? Get easy-to-understand explanations of data terminology for a clearer understanding of healthcare tech.

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Us too! Swing by booth #215 to meet your AI workforce and demo our Autonomous Revenue Cycle solution.

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2 min read

How can we improve the human healthcare experience?

Two key tenets of healthcare's Quadruple Aim are improving the patient and provider experience. The million-dollar question: How do we get there? Patient advocates, physicians, health-tech entrepreneurs and other industry leaders point to improved technology, a continued focus on health equity and much more.

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2 min read

Health system call center saves 1M minutes of call time using scheduling management automation

MemorialCare call center employees struggled to locate providers, locations and other details as they tended to patient calls, leading to long wait times and an increased risk of errors. Learn how an AI assistant was able to surface the right information at the right time and reduce the average call time by 20%.

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ICYMI: Olive at Becker's Annual Meeting

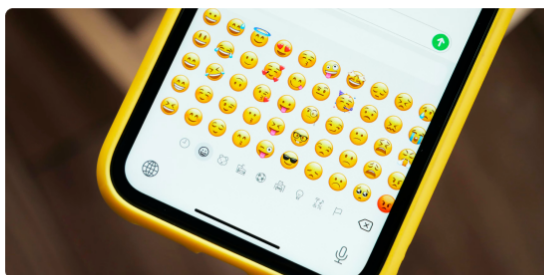
Olive made her way to the Windy City earlier this week, meeting with industry leaders, debuting her latest patient communication technology and getting bluesy at her exclusive after party.

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5 min read

The surprising case for emoji in healthcare.

We use emoji to express ourselves via text message and social media, so why not leverage these beloved digital symbols to enhance our healthcare experiences, too? Get Dr. Shuhan He's take on using emoji as a tool to improve communication between clinicians and patients and make worldwide public health messaging more accessible.

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4 min read

5 "Loops" that are making healthcare workers more efficient than ever.

That's a wrap for the first-ever Hack for Health, the app development contest on a new platform that's transforming how healthcare workers do their jobs. Read about the winning developers and how their cybernetic technologies are relieving burnout at health systems across the country.

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Olive in the real world: Gundersen Health

Learn how Gundersen Health System used Olive's Financial Clearance, Value Analysis and Patient Engagement solutions to generate 7% and 11% improvement in diabetes control and child immunization, respectively, and drive \$1.5 million in impact.

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Healthcare as an ecosystem: a three-part series.

An ecosystem is an interconnected system where everything works together for healthy growth. For healthcare to truly succeed and serve patients the way they deserve, the industry must behave like an ecosystem. What exactly does this mean? And how will this so-called healthcare ecosystem transform the human health experience?

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Study: 1 in 5 physicians, 2 in 5 nurses to call it quits.

A recent American Medical Association-led study of nearly 21,000 healthcare professionals found a staggering number of workers intend to leave their current practice within two years.

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ICYMI: the Great Burnout.

Read up on healthcare's human problem, closing the industry's equity gap, a first-of-its-kind digital marketplace for healthcare apps and so much more in the latest edition of Olive Quarterly.

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